



## Enterprise Tester Upgrades

This Mini Guide outlines instructions on how to upgrade Enterprise Tester.

We recommend you upgrade Development or Test environments prior to upgrading your Production version of Enterprise Tester, particularly if your Production version of Enterprise Tester requires high availability. Every Enterprise Tester license (within maintenance) with the exception of the Starter license allows for a development license.

Enterprise Tester by default is installed in your x86 Program files directory, alongside other programs you have installed. For 32bit editions of Windows Operating Systems this is typically C:\Program Files\ and for 64bit editions of Windows Operating Systems is C:\Program Files (x86)\. The folder can be configured to reside on a different drive depending on your system configuration; therefore throughout this document we refer to this folder using the word %ProgramFiles% to avoid confusion.

## Upgrading Enterprise Tester:

To upgrade Enterprise Tester, perform the following steps:

1. Create Back Ups

Before upgrading Enterprise Tester back up the following:

- ET Database
  - For trial users this can typically be found in %ProgramFiles%\Catch Limited\Enterprise Tester\Data (backup the entire folder)
  - Otherwise consult with your database administrator or database specific documentation provided by the vendor
- Logging.config & Web.config Files
  - Typically located in %ProgramFiles%\Catch Limited\Enterprise Tester\Web
- Search Indexes folder
  - Typically located in %ProgramFiles%\Catch Limited\Enterprise Tester\Web\app\_data\Indexes
- Attachments if you store these in your file system

- The default location for storing attachments is %ProgramFiles%\Catch Limited\Enterprise Tester\Data\Attachments\



## 2. Verify IIS Settings

If you have changed these settings you may need to reapply defaults to upgrade via the installer:

IP Address: All unassigned  
Port 80  
No host header configured  
Virtual directory named "EnterpriseTester"

## 3. Restart IIS

## 4. Uninstall existing version Of Enterprise Tester

## 5. Install new version of ET using the .MSI installer file (for upgrades you do not need to use the .exe file, also known as the bootstrapper)

## 6. Copy Logging.config and Web.config files back into the following folder to retain configuration changes into %Program Files%\Catch Limited\Enterprise Tester\Web

## 7. If you made any changes to IIS settings during step 2, undo these.

## 8. Start Enterprise Tester

Enterprise Tester may take some time to start up because it will be applying database schema migrations to update the database structure. This process should take no longer then a few of minutes.

## Upgrade Issues

Should a problem occur, please contact the Catch Support Team at [support@catchlimited.com](mailto:support@catchlimited.com) with the following information:

- Operating System
- Browser type and version
- Old ET Version being replaced
- New ET Version being installed
- Screen shot of error
- Log.txt file - typically located in %ProgramFiles%\Catch Limited\Enterprise Tester\Web\App\_Data